

**MONITORING THE IMPLEMENTATION OF SCRUTINY RECOMMENDATIONS**

	DATE OF REC	RECOMMENDATION	TARGET DATE	RESPONSIBLE OFFICER	UPDATE	RAG RATING
1	02.07.15	Summary of all Ofsted inspection reports within the Children's Services Improvement Report and to receive full Ofsted inspection reports outside of the Committee meeting as and when they are published.	Ongoing	Del Curtis/Sharon Davis	A summary of Ofsted Inspection reports is included in every Children's Improvement report. Full inspection report links to be circulated via the Chairman.	Green
2	10.09.15	To request that the potential use of a similar test to the NHS friends and family test for appropriate services be investigated.	July 2016	Hilary Wood	The ability to rate and comment on residential homes and care at home providers is already available through the NHS Choices website. Members of the public can search CQC registered providers in a given area, see ratings given by other people, and leave their own comments. The questions asked are: "Recommend to Friends and Family?", "Your review", and "When did you visit this care provider". The results are shown by way of an overall user rating out of 5 stars. The care homes information also indicates which providers have a registered manager in post, levels of staff turnover, food hygiene rating, and size of the home. For homecare, shared lives and supported living, the public can see whether the provider is accepting new clients alongside the star rating.	Amber

					<p>The facility is currently not being accessed by a large number of people, so the Adult Services Department is exploring ways to promote feedback through Social Care staff and providers.</p> <p>Further update received 4 July 2016: The Department is continuing to explore ways to promote feedback through Social Care staff and providers.</p> <p>Does the Committee wish to sign the action off as complete?</p>	
3	10.09.15	More detail be provided in the commentary regarding incident type in future Complaints Annual Reports.	September 2016	Hilary Wood	To be included in the 2016 Annual Reports.	Not yet due
4	05.11.15	To monitor the developments made in relation to a central database for volunteers, a policy for recruitment and a potential corporate celebration event.	November 2016	Councillor Kirkland	To be received 12 months after date of meeting.	Not yet due
5	05.11.15	All Councillors be requested to attend dementia awareness training.	31 May 2016	Sharon Davis	<p>Update on attendance:</p> <p>27 Nov 2015 – Cllrs Maycock, Cain, Mitchell, Humphreys, Critchely</p> <p>13 Jan 2016 – Cllrs Cross, Ryan, O'Hara, G Coleman, Benson, L Taylor, Galley</p> <p>28 Jan 2016 – Cllrs Adrian, D Coleman, Campbell</p> <p>2 Feb 2016 – Cllrs Kirkland, Smith</p> <p>12 April 2016 – Cllr Hunter</p> <p>Do Members require any further action?</p>	Amber

6	10.12.15	That the overview of complaints and compliments as provided to the Corporate Parent Panel be circulated to Members of the Committee outside of meetings.	Ongoing	Sharon Davis	First paper circulated.	Green
7	04.02.16	Future performance reports include clearer target information to allow Members to measure progress more effectively.	14 July 2016	Sally Shaw	To be improved for the next report to Committee due in July 2016.	Green
8	04.02.16	That further data be circulated relating to the performance in the Families in Need Service.	31 March 2016	Amanda Hatton	Circulated 30 June 2016.	Green
9	04.02.16	To receive any action plans developed from the Serious Case Reviews and the details of lessons learnt for detailed consideration.	September 2016	Del Curtis	To be received at a future meeting.	Not yet due
10	04.02.16	To receive an update in approximately six months regarding the review of social care placements.	September 2016	Del Curtis	Update to be sought in September 2016.	Not yet due
11	04.02.16	To receive regular updates regarding the Pilot Scheme for Respite Provision including occupancy rates and how the results of the pilot would inform future respite provision.	May 2016	Karen Smith	To receive regular updates, first one received for May 2016 and included in report.	Green
12	17.03.16	The Committee agreed to receive a CSE update report once the Ofsted inspection had been undertaken.	Following inspection	Philippa Holmes	Date for update to be received once inspection has been undertaken.	Not yet due

13	17.03.16	To receive a comparison of costs of the new approach to providing equipment versus the equipment store approach following the meeting.	31 May 2016	David Bonson	Circulated 30 June 2016.	Green
14	17.03.16	The Committee agreed to receive the Annual Blackpool Safeguarding Board Report at a future meeting.	September 2016	David Sanders	To be added to workplan.	Not yet due
15	17.03.16	The Committee agreed to receive the analysis of contacts received from the Multi-Agency Safeguarding Hub.	Tbc	Josie Lee	Date to be confirmed once timescale for analysis is identified.	Not yet due
16	06.04.16	The draft domestic abuse strategy be considered at a future meeting of the Resilient Communities Scrutiny Committee, once it was available.	Tbc	Amanda Hatton	To be added to workplan when date for completion is known.	Not yet due
17	06.04.16	That the strategy and action plan for preventing and dealing with homelessness be presented to the Resilient Communities Scrutiny Committee, once it had been drafted.	Tbc	Andy Foot	To be added to workplan when date for completion is known.	Not yet due
18	06.04.16	To receive a report containing further information regarding health issues for homeless people, with a particular focus on their access to healthcare.	Tbc	Andy Foot/Arif Rajpura	Further report to be requested.	Not yet due
19	12.05.16	To request a briefing paper rather than a training session on	30 June 2016	Karen Smith	Briefing paper requested at meeting.	Red

		regulation of Adult Social Care Service.				
20	12.05.16	The Committee agreed to receive a detailed update in approximately six months on Intermediate Care.	November 2016	Karen Smith	To be added to workplan.	Not yet due.
21	12.05.16	To receive further details of the consultation event to be held regarding the review of Speech, Language and Communication across Blackpool and the strategic group established to implement the transformational plan for Autism Spectrum Disorder following the meeting.	30 July 2016	Del Curtis	Information to be circulated.	Not yet due
22	12.05.16	To receive a comparison of the uptake of Pupil Premium by early years settings attached to Children's Centres and settings unattached.	30 July 2016	Del Curtis	Information to be circulated.	Not yet due
23	12.05.16	To hold a thematic discussion on Youth Offending including Restorative Justice at a future meeting of the Committee.	1 September 2016	Sharon Davis	Included in workplan.	Not yet due
24	09.06.16	To receive a list of universal services being provided by Better Start following the meeting.	30 June 2016	Del Curtis	Circulated 30 June 2016	Green
25	09.06.16	To receive an outcomes report on the engagement	30 June 2016	Del Curtis	Circulated 30 June 2016	Green

		programmes on offer for young people at risk of becoming Not in Education, Employment or Training following the meeting.				
26	09.06.16	To receive a thematic discussion paper on Care at Home to a future meeting of the Committee.	13 October 2016	Karen Smith	Added to workplan.	Not yet due
27	09.06.16	To receive a report in approximately nine months on developments in community engagement, including an update on the work carried out by the Infusion Service.	9 March 2017	Andy Divall	Added to workplan.	Not yet due
28	09.06.16	To receive a final report on Recommendations One, Two and Three of the PRU Scrutiny Panel from the Blackpool Challenge Board at a future meeting.	1 September 2016	Del Curtis/Sonia Blandford	Added to workplan.	Not yet due
29	09.06.16	To receive an update on Recommendation Four of the PRU Scrutiny Panel following the outcome of the funding bid.	Tbc	Del Curtis/Sonia Blandford	Date to be included when the outcome of the funding bid is known.	Not yet due